

# SAME INFO, NEW LOOK!



A Service of The City of Cincinnati

**GREATER CINCINNATI  
WATER WORKS**

## Important Notice for Valued Customers

At Greater Cincinnati Water Works, we remain committed to providing customers within our regional communities a plentiful supply of the highest-quality water and excellent services.

One step towards accomplishing this goal is the recent upgrade of your billing statement, which includes easy-to-read customer alerts and a more simplistic layout. We are also committed to providing you with the most up-to-date products and services and will continue to offer the extraordinary customer service on which you depend.

## Check out this sample of your new bill!

We encourage you to check out our self-service website at **Portal.myGCWW.org** and enroll in paperless billing. This billing option is secure, helps the environment, and reduces your paper record-keeping. Enrollment is simple, fast, and convenient!

**GCWW Customer Service Representatives are available at 513.591.7700, Monday through Friday 7:30am-5:30pm, or you can visit myGCWW.org for more information.**

Page 1 of 2

**Amount Due: \$80.50** **Due Date: 6/1/2020**

myGCWW.org | 513.591.7700

**ESTIMATED BILL** This is your estimated bill. Please contact GCWW for more information.

CURRENT CHARGES	Details on back
GCWW Water Charges	\$20.00
MSD Sewer Charges	\$50.00
Other Charges	\$10.00
Adjustment Charges	-\$5.00
Late Payment Charge	\$5.50
Current Charges Total	\$80.50

**ACCOUNT INFORMATION**

Account Number: 12345678910  
 Account Name: Willy Water  
 Service Address: 1234 Main St.  
 Bill Date: 5/1/2020  
 Due Date: 6/1/2020

**ACCOUNT SUMMARY**

Previous Balance: \$120.00  
 Payments Received: -\$120.00  
 Current Charges: \$80.50  
**TOTAL AMOUNT DUE \$80.50**

**PAST DUE NOTICE** A late payment charge has been assessed to your account. Your total amount due includes a past-due balance of \$\_\_\_\_\_.

If you have recently made a payment, **thank you.**

**PLEASE NOTE:** Failure to pay the full past-due balance may result in additional fees and the disconnection of your water service without further notice.

Please return this portion with your payment

Amount Due	Due Date	Account Number
\$80.50	6/1/20	12345678910

Customer Name: Willy Water  
 Service Address: 1234 Main St.

Amount Enclosed: \$ \_\_\_\_\_

Please make check payable to: GCWW

**GREATER CINCINNATI WATER WORKS**  
 PO Box 740899  
 Cincinnati, Ohio 45274-0899

**FRONT PAGE**

0000000000006000000005143702

Page 2 of 2

**Current Charges**

GCWW Water Charges	Water Base Charge	\$8.07
Customer Services and Automated Services 513.591.7700   Hours: 7:30 a.m. to 5:30 p.m. myGCWW.org	Water Consumption Charge	\$11.93
	GCWW Water Charges	\$20.00
<b>MSD Sewer Charges</b>	Sewer Base Charge	\$39.12
MSD Service Inquiries 513.244.1300   Hours: 7:30 a.m. to 5 p.m. MSDGC.org	Sewer Consumption Charge	\$10.88
	MSD Sewer Charges	\$50.00

**OTHER**

Trash Charge	\$5.00
Other Charges	\$5.00

Service from March 18, 2019 to April 16, 2019 (Days of Service: 29)

Meter Number:	Previous Reading:	Current Reading:	Current Usage:	Reading Type:	Unit of Measure:	Meter Size:
111734	114330	119250	920	Estimated	CUFT	5/8

**Stormwater Details**

PREMISES:	BOOK/PLAT/PARCEL	ARN	IDF	ERU
1234 Main St.	055 0002 0094 00	3	25	1

**Usage History** 1 CCF = 748 Gallons

Month	Actual Read	Estimated Read
May 2020	10	10
Jun	12	12
Jul	14	14
Aug	16	16
Sep	18	18
Oct	20	20
Nov 2020	22	22

go green go paperless.  
 Paperless bill options are available when you enroll or login at Paperless.myGCWW.org

**BACK PAGE**



A Service of The City of Cincinnati

GREATER CINCINNATI  
WATER WORKS

Page 1 of 2

Amount Due:  
**\$80.50**

Due Date:  
**6/1/2020**

myGCWW.org | 513.591.7700

ACCOUNT INFORMATION

Account Number 12345678910  
Account Name Willy Water  
Service Address 1234 Main St.  
Bill Date 5/1/2020  
Due Date 6/1/2020

ACCOUNT SUMMARY

Previous Balance \$120.00  
Payments Received -\$120.00  
Current Charges \$80.50

**TOTAL AMOUNT DUE \$80.50**

**ESTIMATED BILL** This is your estimated bill. Please contact GCWW for more information.

CURRENT CHARGES

GCWW Water Charges	\$20.00
MSD Sewer Charges	\$50.00
Other Charges	\$10.00
Adjustment Charges	\$-5.00
Late Payment Charge	\$5.50
Current Charges Total	\$80.50

PAST DUE NOTICE

A late payment charge has been assessed to your account. Your total amount due includes a past-due balance of \$\_\_\_\_\_.

If you have recently made a payment, **thank you.**

**PLEASE NOTE:** Failure to pay the full past-due balance may result in additional fees and the disconnection of your water service without further notice.

ACCOUNT INFORMATION

Account Number 12345678910  
Account Name Willy Water  
Service Address 1234 Main St.  
Bill Date 5/1/2020  
Due Date 6/1/2020

Easy-to-locate account information

ESTIMATED BILL

This is your estimated bill. Please contact GCWW for more information.

Easy-to-read customer alerts



A Service of The City of Cincinnati

GREATER CINCINNATI  
WATER WORKS

4747 Spring Grove Avenue, Cincinnati, OH 45232



0000001 F642001181911334 xxxx 01 010000000 0000001 001

WILLY WATER  
1234 MAIN ST.  
CINCINNATI, OH 45202

Please return this portion with your payment.

Amount Due	Due Date	Account Number
\$80.50	6/1/20	12345678910

PAST DUE NOTICE

A late payment charge has been assessed to your account. Your total amount due includes a past-due balance of \$\_\_\_\_\_.

If you have recently made a payment, **thank you.**

**PLEASE NOTE:** Failure to pay the full past-due balance may result in additional fees and the disconnection of your water service without further notice.

Important information pertaining to your bill, as well as other messages

Current Charges

<b>GCWW Water Charges</b> Customer Services and Automated Services 513.591.7700   Hours: 7:30 a.m. to 5:30 p.m. myGCWW.org	Water Base Charge \$8.07 Water Consumption Charge \$11.93 <b>GCWW Water Charges \$20.00</b>
<b>MSD Sewer Charges</b> MSD Service Inquiries 513.244.1300   Hours: 7:30 a.m. to 5 p.m. MSDGC.org	Sewer Base Charge \$39.12 Sewer Consumption Charge \$10.88 <b>MSD Sewer Charges \$50.00</b>

OTHER

Trash Charge \$5.00
Other Charges \$5.00

Service from March 18, 2019 to April 16, 2019 (Days of Service: 29)

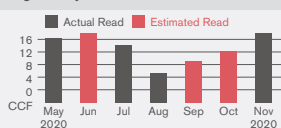
Meter Number:	Previous Reading:	Current Reading:	Current Usage:	Reading Type:	Unit of Measure:	Meter Size:
111734	114330	115250	920	Estimated	CUFT	5/8

Stormwater Details

PREMISES:	BOOK/PLAT/PARCEL	ARN	IDF	ERU
1234 Main St.	055 0002 0094 00	3	.25	1

Usage History

1 CCF = 748 Gallons



go green. go paperless.

Paperless bill options are available when you enroll or login at Paperless.myGCWW.org

Water Base Charge	\$8.07
Water Consumption Charge	\$11.93
<b>GCWW Water Charges</b>	<b>\$20.00</b>

Sewer Base Charge	\$39.12
Sewer Consumption Charge	\$10.88
<b>MSD Sewer Charges</b>	<b>\$50.00</b>

Trash Charge	\$5.00
<b>Other Charges</b>	<b>\$5.00</b>

Breakdown of current base and consumption charges

Service from March 18, 2019 to April 16, 2019 (Days of Service: 29)

Meter Number:	Previous Reading:	Current Reading:	Current Usage:	Reading Type:	Unit of Measure:	Meter Size:
111734	114330	115250	920	Estimated	CUFT	5/8

Days of service and meter reading details

513.591.7700

myGCWW.org